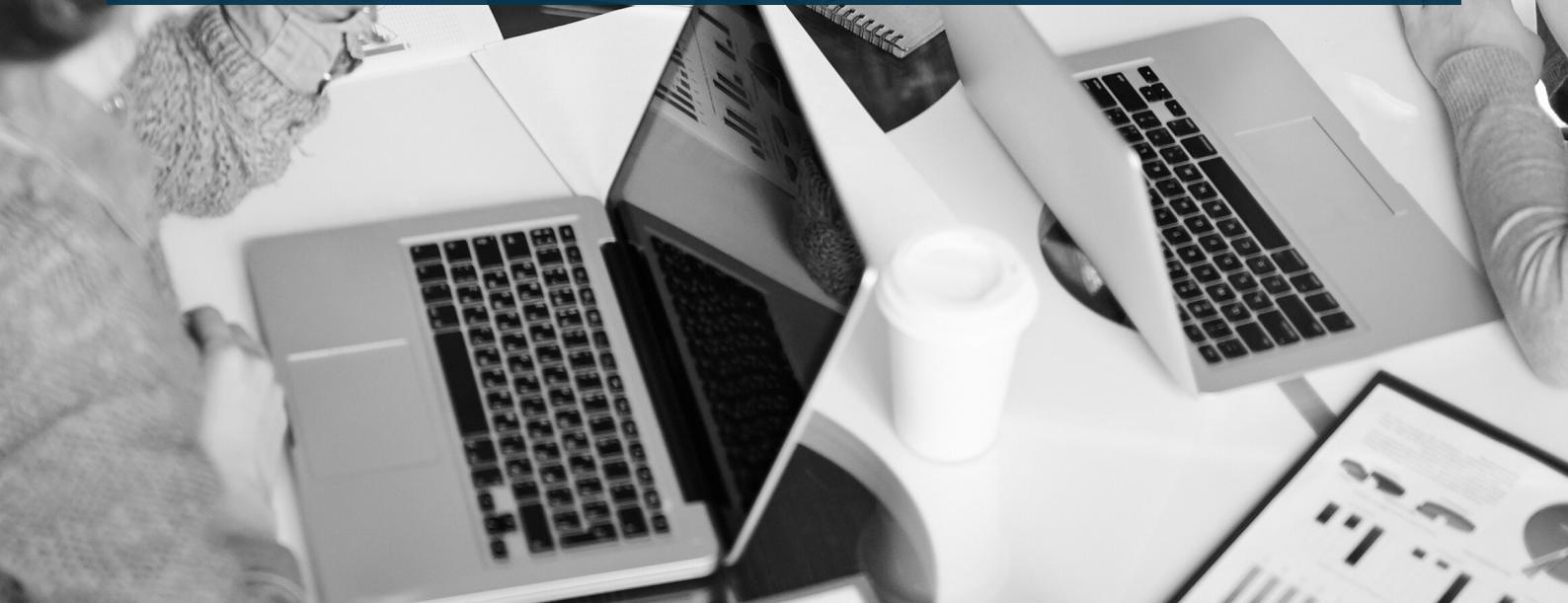




KANBAN MATURIY MODEL (KMM)

Certified Kanban Training by
Kanban University



BERRIPROCESS
AGILITY



ABOUT KMM COURSE

The Kanban Maturity Model (KMM) is a map for developing business agility. It describes seven levels of organizational maturity using three pillars: Culture, Kanban Practices and Outcomes. In addition, it defines a model for driving the Evolutionary Change of an organization. KMM is developed by David J. Anderson and Teodora Bozheva based on their 14 years of experience with Kanban and guiding organizational change initiatives in companies in different sectors around the world.

In this training you will learn KMM in depth and understand how to determine the maturity level of an organization. You will also know how to identify appropriate cultural values and Kanban practices to meet customer expectations and increase process efficiency, as well as how to introduce the culture of collaboration, customer orientation and continuous improvement.

Through the "KMM: Kanban Maturity Model" and "KCP: Kanban Coaching Practices" courses you will get the "Kanban Coaching Professional" certification by Kanban University.



DURATION

26,5 HORAS (LIVE/ONLINE)



5 DAYS (3.5 HOURS LIVE/ONLINE CLASS + 2 HOURS SINGLE/DAY WORK)



ENGLISH

LEARNING OBJECTIVES AND BENEFITS

- Understand the four pillars of the Kanban Maturity Model in depth from its co-creator Teodora Bozheva
- Know how to use the KMM to determine an organization's current maturity level in terms of observable behaviors, management practices, and business outcomes
- Know how to define an evolution roadmap for an organization
- Properly identify and implement Kanban practices that will help the organization to successfully meet customer expectations and business goals
- Identify potential barriers to developing organization's fitness for-purpose and how to successfully overcome them
- Know how to avoid the two main challenges for Kanban implementations: false summit plateau and overreaching
- Learn from the experience of other organizations that have already used KMM





TRAINING PROGRAM

DAY 1

- The Purpose of the KMM
- Organizational Maturity Levels Overview
- Fit-for-Purpose Organization Overview
- Model Architecture
- BBVA case study

DAY 2

- KMM Evolutionary Change Model
- Barriers to ML2
- Barriers to ML3
- Barriers to ML4

DAY 3

- Culture Hacking
- Decision Filters
- Scaling Kanban Up To ML4
- Tying it All Together



WHAT WILL YOU GET?

- High quality training with Teodora Bozheva
- The book "Kanban Maturity Model: A map of resilience, reinvention and customer satisfaction" written by David J. Anderson and Theodora Bozheva
- Full kit: KMM posters
- Training materials in electronic format (pdf format)
- BONUS: 1 hour of individual consulting with Teodora Bozheva after the training
- Certificate attendance issued by Kanban University. *To become «Certified Kanban Coaching Professional» you must also take the KCP: Kanban Coaching Practices training.



WHO SHOULD ATTEND THE TRAINING?

This training is designated for everyone who wishes to gain a deeper understanding of the following topics:

- How to define a realistic roadmap for developing organization's agility based on a deep understanding of their current situation, organizational culture, management practices, and defined business purpose
- How to evolve further their organization avoiding resistance to change
- How to provide visibility in the status of work at all levels
- How to manage dependencies between business units
- How to meet customer expectations efficiently and sustainably
- How to achieve predictability in the development of products and services
- How to define an appropriate leadership approach and actions for successful improvement



IN TERMS OF ROLES:

- Kanban Management Professionals and Kanban Coaches
- Agile coaches and practitioners
- Leaders and organizational change agents
- Project managers and Service managers interested in improving the delivery of their projects and services

PREREQUISITES:

- "Kanban Management Professional" Certification by Kanban University
- It is recommended to have read the book "Kanban Maturity Model: A map for resilience, reinvention and customer satisfaction" written by David J. Anderson and Teodora Bozheva



ABOUT BERRIPROCESS AGILITY

We boost your agility with the Kanban Maturity Model (KMM). We help companies improve the management of their projects and services, optimize their processes and introduce the culture of collaboration, cooperation and orientation to meet customer expectations. For this we offer:

TRAINING

- Solid knowledge of Kanban and how to use it to manage your projects and services
- Deep understanding of the Kanban Maturity Model and how to develop organizational agility with it
- Certifications Team Kanban Practitioner, Kanban Management Professional or Kanban Coaching Professional receiving the corresponding training

COACHING

- Understand the maturity level of your organization based on the Kanban Maturity Model
- Develop the capabilities of your organization to adapt to changes in the context of your projects, services, and business
- Meet your customer expectations in a sustainable manner
- Develop Agile culture in your organization.

TOOL INTEGRATION

- We evaluate the current IT infrastructure of your company
- We advise possible integrations
- We integrate your management tools (CRM, ERP, Project Planning) with Kanbanize



ABOUT TEODORA BOZHEVA

TRAINING & COACHING



- Teodora Bozheva is a founder and CEO of Berriprocess Agility since 2011
- Teodora is an Accredited Kanban Trainer and Consultant
- She has more than 15 years of experience in guiding organizational change initiatives
- Teodora delivers Kanban training to companies and professionals in Spain, Europe, the United States and South America, as well as coaching in project and service management with Kanban
- Since 2017 she has been actively developing and using the Kanban Maturity Model (KMM) as a main approach to developing business agility. She works with companies in different domains (IT services, banking, industry, insurance, public health...) who seek higher resilience, trust and alignment through evolutionary change
- Co-author of the books "Kanban Maturity Model" with David J. Anderson

